

**Child Development Home Complaint**

Name of Provider Isabel Rodriguez	County Polk	
Care Address 3126 Indianola Ave	City Des Moines	Zip Code 50315
Mailing Address 3126 Indianola Ave	City Des Moines	Zip Code 50315
Phone 515-288-1821	Email unknown	

Date of Complaint: December 4, 2014**Date of Visit:**

- ☒ Scheduled ☐ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☒ Category A
☐ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)

Summary of Complaint:

Concerns were reported regarding meals being served irregularly and transportation of the children without car seats.

Rule Basis and Findings of Complaints:

110.5(7) "Meals: Regular Meals, midmorning snacks and mid-afternoon snacks are well balanced, nourishing, and appropriate amounts as defined by the USDA Child and Adult Care Food Program."

110.5(1) "Conditions in the home are safe, sanitary, and free of hazards."

Resolution and Action Required:

We reviewed your meal practices which include providing breakfast from 7:00-8:00am, a midmorning snack, lunch from 12:00-1pm, an afternoon snack, and dinner from 5:00-6:00pm. You reported that this is done consistently.

Upon visiting the home, I observed two car seats outside that appeared to be dirty as well as a third carseat situated in your vehicle used to transport daycare children. You did indicate that there was an instance where you lent two of your carseats to a friend and did end up transporting one of the daycare children without a car seat; the second child did have a seat. You reported that the parent was aware of your outing and also aware you did not have enough car seats. We discussed safe transportation and car seat care. We also reviewed transportation and activity consents forms as well as giving parents proper notice of scheduling changes. You agreed to move the car seats to a location where they are not getting dirty outside. You also agreed, in the event a similar situation would arise in the future, to require the parent to leave their car seats or tell the parent that care for their child could not be provided today due to not having the proper safety measures available.

Consultant's Signature C. Mark Chappelle	Date 1/5/15
Supervisor's Signature	Date